NEW HOME OWNER WARRANTY TRANSFER APPLICATION

It is the responsibility of the original owner (Hansons customer), to initiate and submit an Application for Transferable Warranty to Hansons for Hansons products, but this sometimes gets forgotten by the seller of a home. If you find yourself in this situation, please read the following information as it relates to a Hansons Warranty transfer, and the requirements to get the warranty reviewed for transfer. Below are the basic rules for getting a warranty transferred from one owner to another.

1 – The warranty on the products is only transferrable once, so if the warranty has already been transferred from one prior owner to another, then a transfer of warranty will not be considered for review.

2 – If the warranty transfer is applied for within the first 90 days after the home is purchased, then Hansons reserves the right to inspect the Hansons products to determine if the products are in a condition that would allow for the warranty transfer. If the products are approved for the warranty to be transferred, there would be no cost for this type of a transfer.

3 – If the warranty transfer is applied for after the 90 days, but before 1 year has passed, and the products are in a condition that would allow for the warranty to be transferred, this type of warranty transfer would cost a new owner 10% of whatever the cost of the original product was.

Note: All warranty transfer requests require that an Application for Transferable Warranty form be filled out, prior to the sale of the home. Once the home has been sold, a proof of purchase must be provided to Hansons with both the seller & purchaser’s signature included, and the date of purchase must be on the document. These documents are to be provided to Hansons for review and approval, either by submitting this information to email address servicesupervisor@hansons.com, faxing to 248 577-0961, or by mailing the forms to Hansons at 977 E. 14 mile Rd., Troy, MI 48083.
Application for Transferable Warranty

Terms and Conditions of Hansons Transferable Warranty:

Please be advised, Hansons Windows and Siding Transferable Warranty is only valid if this Transfer Form is completed and received by our office within 90 days of the date of sale of the property by the original homeowner/contract holder. If received within 90 days, there will be no fee charged.

Proof of purchase of the property must accompany this document. Hansons reserves the right to inspect all products installed by Hansons prior to approving any warranty transfer.

No other property owners are eligible for this warranty, such as financial institutions, banks, credit unions, short sales, etc. Foreclosed properties are EXPRESSLY EXCLUDED from all aspects of our warranty. Hansons Window and Siding will only allow an individual(s) to purchase the Transferable Warranty beyond the 90-day limit after sale of the property for up to 1 year for 10% of the original contract price. Thereafter, the Transferable Warranty is void and standard service rates shall apply.

Original Contract Holder Order ID Number: ______________________________________
Address: ___________________________________________________________________
Original Contract Price: _______________________________________________________
Original Homeowner Signature (Required): _______________________________________

New Homeowner Information: (Proof of Purchase must be included)

Name: _____________________________________________________________________
Phone Numbers: Home: _________________________________
Cell: _____________________________________________________________________
Work: ____________________________________________________________________
Email Address: ______________________________________________________________
Signature: __________________________________________________________________
Date: ______________________________________________________________________
Transfer Fee (if applicable): ____________________________________________________
Date of Transfer: ____________________________________________________________